APEC 660: Psychological Consultation – Theory and Practice

Instructor: Anthony J. Baldo, Ph.D. Email: anthonyjbaldo@gmail.com

Phone: 970-590-7504

Course Credit: Three semester hours.

Text:

Brown, D., Pryzwansky, W. B., & Schulte, A. C. (2010). *Psychological Consultation and Collaboration: Introduction to theory and practice* (7th ed.). Upper Saddle River, NJ: Merrill, 2011. (older editions are OK)

Optional Text:

Caplan, G., & Caplan, R.B., (1999). Mental *Health Consultation and Collaboration* Illinois: Waveland Press (any edition or publisher is ok)

Additional Reading:

- Clinton, A.B. (2020). Psychological and Educational Consultation in the International Context. *Journal of Educational and Psychological Consultation*, 30(4) 412-419
- Dowdy, E., Furlong, M., Raines, T.C., Bovery, B., Kauffman, B., Kamphaus, R.W., Dever, B.V., Price, M., & Murdock, J. (2014). Enhancing school-based mental health services with a preventive and promotive approach to universal screening for complete mental health. *Journal of Educational and Psychological Consultation*, 25(2-3), 178-197. https://doi.org/10.1080/10474412.2014.929951
- Eagle, J.W., Dowd-Eagle, S.E., Snyder, A., & Holtzman, E.G. (2014). Implementing a multi-tiered system of support (MTSS): Collaboration between school psychologists and administrators to promote systems-level change. *Journal of Educational and Psychological Consultation*, 25(2-3), 160-177. https://doi.org/10.1080/10474412.2014.929960
- Fischer, A.J., Erchul, W.P. & Schultz, B.K. (2018). Teleconsultation as the New Frontier of Educational and Psychological Consultation. *Journal of Educational and Psychological Consultation*, 28(3), 249-254.
- Forman, S.G., & Crystal, C.D. (2015). Systems consultation for multitiered systems of supports (MTSS): Implementation issues. *Journal of Educational and Psychological Consultation*, 25(2-3), 276-285. https://doi.org/10.1080/10474412.2014.963226
- Gutkin, T.B. (2012). Ecological psychology: Replacing the medical model paradigm for school-based psychological and psychoeducational services. *Journal of*

- Educational and Psychological Consultation, 22(1-2), 1-20. https://doi.org/10.1080/10474412.2011.649652
- Hagermoser Sanetti, L. M., Collier-Meek, M. A., Long, A. C. J., Byron, J., & Kratochwill, T. R. (2015). Increasing teacher treatment integrity of behavior support plans through consultation and Implementation Planning *Journal of School Psychology*, 53(3), 209-229. https://doi.org/10.1016/j.jsp.2015.03.002
- Jones, J.M., Begay, K.K., Nakagawa, Y., Cevasco, M., & Sit, J. (2015). Multicultural counseling competence training: Adding value with multicultural consultation. *Journal of Educational and Psychological Consultation*, 26(3), 241-265. https://doi.org/10.1080/10474412.2015.1012671
- Kniegge-Tucker, K., Yuma, P., Caplovitiz-Barrett, K., & Miles, B. (2020). Early childhood mental health consultation: Care providers' experiences of the consultative relationship. *Infant Mental Health Journal*, 41(4). 563-583.
- Lopez, E.C., & Velasco, P. (2017). Supporting teachers of English learners via instructional consultation. In E.C. Lopez, S.G. Nahari, & S. L. Proctor (Eds.), Handbook of multicultural school psychology: An interdisciplinary perspective (35-55). New York, NY: Routledge.
- Nahari, S.G., Martines, D.G., & Wang, P. (2017). Consulting with culturally and linguistically diverse parents. In E.C. Lopez, S.G. Nahari, & S. L. Proctor (Eds.), Handbook of multicultural school psychology: An interdisciplinary perspective (56-76). New York, NY: Routledge
- Sander, J.B. &Bibbs, D.L. (2020). Disproportionality in School Discipline and Juvenile Justice Systems: The Past and Future Role of Psychological Consultation to Promote Equity, *Journal of Educational and Psychological Consultation*, *30* (4) 445-461.
 - Complete all reading by the end of class. We will cover most information on the theories of consultation during the second weekend.

Course Description:

Overview of consultation theory and practice. Mental health, expert, collaborative, behavioral and organizational models will be discussed and applied to problems in school/agency settings.

PREREQUISITE: APCE 607

KNOWLEDGE AND SKILL OUTCOMES: Upon successful completion of this course students will have knowledge and understanding of the:

- 1. Theories, models, and strategies for understanding and practicing consultation (CACREP Standard: 2.F.5.c).
- 2. Mental health service delivery modalities within the continuum of care, such as inpatient, outpatient, partial treatment and aftercare, and the mental health counseling services networks (CACREP CMHC Standard: 5.F.2.c).
- 3. Identification of evidence-based counseling practices (CACREP Standard: 2.F.8.b).
- 4. Evaluation of counseling interventions and programs (CACREP Standard: 2.F.8.e).
- 5. Designs used in research and program evaluation (CACREP Standard: 2.F.8.g).
- 6. Models of school-based collaboration and consultation (CACREP SC Standard: 5.G.1.d).
- 7. Skills to critically examine the connections between social, familial, emotional, and behavioral problems and academic achievement (CACREP SC Standard: 5.G.3.h).
- 8. Techniques to foster collaboration and teamwork within schools (CACREP SC Standard: 5.G.3.1).

COURSE CONTENT:

This course is an introduction to the theory and practice of consultation. Course content includes the history, definition, fundamentals of consultation, models of consultation (i.e. mental health, behavioral, solution-focused), consultation stages, effective consultant skills and characteristics, consultee variables, consultation with parents and teachers, and legal and ethical issues regarding consultation.

Topics Covered:

Day 1

Introduction to consultation, consultation definition, consultation settings, internal vs. external consultation, history of consultation, consultation vs other service delivery models

Day 2

Resistance in consultation, introduction to the stages of consultation, entry into the consultation setting including <u>needs assessment</u> and choosing a service delivery model, individual case consultation examples

Day 3

Stages of consultation continued (problem identification, implementation and goal setting including <u>outcome measures to assess progress and success</u>, disengagement including ending the consultation relationship and <u>evaluation of consultation process and interventions/outcomes</u>) individual case consultation examples

Day 4

Mental Health Consultation, Solution Focused Consultation, Adlerian Consultation, ethical issues in consultation, Individual case consultation examples Day 5

Cognitive behavioral consultation, Organizational consultation, ethical issues in consultation continued, individual case consultation examples

Day 6

Organizational consultation simulation

COURSE REQUIREMENTS

Core assignments:

- 1. A final exam will be due at the end of the course.
- 2. Students will record (audio or video) a consultation session with a counselor, teacher, parent, or another consultee. The session should be approximately 15 to 30 minutes in length and should involve a real issue. Students will be ready to review the recording of the session with their peers the second weekend of class. Students will submit the reflection form and a copy of the permission form to the instructor as proof of completion of the assignment.
- 3. Students will be expected to present in class on a theory of consultation.
- 4. Students will be expected to attend all class sessions and participate in class discussions.

Additional Assignments:

To earn a grade higher than a B in this class, you must complete additional assignments, as described below. These assignments are optional. Completion of these optional assignments does not guarantee a particular grade but provides the possibility of earning the listed grade if the assignments are well done.

- To be eligible to earn a B+, students must complete the core assignments plus a follow-up consultation session.
- To be eligible to earn an A-, students must complete the core assignments plus a follow-up consultation session and a review of four research publications in the area of consultation. Each review should include a reference (in APA format), a summary of findings and information about how, if at all, you would use the information in practice.
- To be eligible to earn an A, students must complete the core assignments plus a follow-up consultation and research paper. The research paper should discuss a consultation topic of particular interest to you. Use a minimum of

five references, including books and research publications (provide references in APA format).

EVALUATION:

Grading

Α 93% to 100% (+ additional assignment) 90% to 92% (+ additional assignment) A-87% to 89% (+ additional assignment) B+В 83% to 86% B-80% to 82% C+77% to 79% 73% to 76% \mathbf{C} C-70% to 72% D+67% to 69% D 63% to 66% D-60% to 62% F Below 60%

Disability Resources

It is the policy and practice of the University of Northern Colorado to create inclusive learning environments. If there are aspects of the instruction or design of this course that present barriers to students' inclusion or to accurate assessments of students' achievement (e.g. inaccessible web content, use of videos without captions), students should communicate about these aspects with their instructor(s).

Additionally, if you have a temporary health condition or a permanent disability that requires accommodations, contact the Disability Resource Center (DRC) as soon as possible. DRC facilitates the interactive process that establishes reasonable accommodations.

Office: (970) 351-2289, Michener Library L-80.

Students can learn more here: www.unco.edu/disability-resource-center

Title IX

The University of Northern Colorado is committed to providing a safe learning environment for all students that is free of all forms of discrimination and sexual harassment, including sexual assault, domestic violence, dating violence, and

stalking. Students who have experienced (or who know someone who has experienced) any of these incidents should know that they are not alone. UNC has staff members trained to support students to navigate campus life, to access health and counseling services, to provide academic and housing accommodations, to help with legal protective orders, and more.

Please be aware all UNC instructors and most staff members are required to report their awareness of sexual violence to the Office of Institutional Equity and Compliance (OIEC). This means that if students tell an instructor about a situation involving sexual harassment, sexual assault, dating violence, domestic violence, or stalking, the instructor must share that information with the Title IX Coordinator, Larry Loften. Larry or a trained staff member in OIEC will contact the reporting students to let them know about accommodations and support services at UNC as well as their options to pursue a process to hold accountable the person who caused the harm to them. Students who have experienced these situations are not required to speak with OIEC staff regarding the incident. Students' participation in OIEC processes are entirely voluntary.

If students do not want the Title IX Coordinator notified, instead of disclosing this information to the instructor, students can speak confidentially with the following people on campus and in the community. They can connect you with support services and help explore options now, or in the future.

Confidential Campus Resources

Assault Survivors Advocacy Program (ASAP) Office Located: 2nd floor of Cassidy

Hall

Office Phone: 970-351-1490

Web: unco.edu/asap

Hours: M-F, 9am-5pm

24 Hour Hot Line: 970-351-4040 Email: advocacy@unco.edu

UNC Counseling Center

Office Located: 2nd floor of Cassidy Hall

Office Phone: 970-351-2496

Hours: M-F, 8am-12PM, 1pm-5pm Web: unco.edu/counseling-center

Psychological Services

Office Located: McKee Hall Room 247

Office Phone: 970-351-1645

Web: https://www.unco.edu/cebs/psychological-services-clinic/

Hours: By Appointment Email: ppsy.clinic@unco.edu

*Staff members at confidential campus resources are not required to automatically report incidents of sexual or relationship/dating violence or stalking to the University. There are limits to confidentiality, and before speaking with a staff member, those exceptions will be outlined.

Students who are survivors, who are concerned about someone who is a survivor, or who would like to learn more about sexual misconduct or report an incident, can visit www.unco.edu/sexual-misconduct. Students may also contact OIEC at 970-351-4899 or email titleix@unco.edu.

Additional Syllabus Statements

Academic Integrity

Students are expected to practice academic honesty in every aspect of this course. Students who engage in academic misconduct are subject to grading consequences with regard to this course and/or university disciplinary procedures through the Student Conduct and Accountability. More information about the academic misconduct process can be found in UNC's Student Code of Conduct (BEAR Code).

Attendance

Students are expected to attend class regularly. Each instructor determines the relationship between class attendance, the objectives of the class, and students' grades. Instructors are responsible for articulating their attendance policies and their effect on grades to students. Students are responsible for knowing the attendance policy of each course. Only the instructor can approve students' absences. Students are responsible for requesting such approval. In an effort to create inclusive learning environments, instructors should not require doctors' notes to determine whether or not to excuse an absence.

Center for Career Readiness

Come visit us at the Center for Career Readiness to talk about resume, cover letter, interviewing, career/major exploration, job/internship search, graduate school search, and everything else career.

For more information on student *resources*, or to schedule an *appointment*, visit the website: www.unco.edu/career/students or for student *events*, visit: www.unco.edu/career/events.

We are located:

Office: University Center 1st floor

Hours: M-F, 8am-5pm

Appointments: Virtual and In-Person

Drop-Ins: Visit our website for up-to-date information

It's never too early to talk about career!

COVID-19

The COVID-19 pandemic is a complex, challenging, and fluid situation, which continues to evolve. UNC will follow applicable legal requirements and public health mandates, and evaluate federal, state, and county public health recommendations in all decisions related to university operations. Students should review the Coronavirus website for the current academic term for the most up to date guidance. Students who fail to comply with any public health requirements that UNC puts in place, such as the use of masks and social distancing, will be reminded of current policy; students who fail to correct their behavior will be asked to leave the classroom and may be referred to the Student Conduct and Accountability.

The safety and well-being of our Community of Bears requires each of us to be prepared to do our part to protect the health of our entire campus community, as well as our friends, families, and neighbors. It is important that all members of the university community work together to do all we can to keep our community safe.

Equity and Inclusion

The University of Northern Colorado (UNC) embraces the diversity of students, faculty, and staff. UNC honors the inherent dignity of each individual, and welcomes their unique perspectives, behaviors, and world views. People of all races, religions, national origins, sexual orientations, ethnicities, genders and gender identities, cognitive, physical, and behavioral abilities, socioeconomic backgrounds, regions, immigrant statuses, military or veteran statuses, sizes and/or shapes are strongly encouraged to share their rich array of perspectives and experiences. Course content and campus discussions will heighten your awareness of others' individual and intersecting identities. For information or resources, contact the Division of Diversity, Equity and Inclusion, at 970-351-1944. If students want to report an incident related to identity-based discrimination/harassment, please visit www.unco.edu/institutional-equity-compliance.

Additionally, there are several cultural and resource centers across the campus that are equipped and designed to serve as caring and thoughtful centers for students, staff and faculty. You can find their information below:

Asian Pacific American Student Services (Cultural Center) 924 20th St Greeley, CO 80639 (970) 351-1909 AsianPacificAmerican.StudentServices@unco.edu

Cesar Chavez Cultural Center & DREAMer Engagement Program (Cultural Center)

1410 20th St Greeley, CO 80639 (970) 351-2424 ChavezCenter@unco.edu

Center for Womens and Gender Equity (Resource Center) & Stryker Institute for Leadership

Development 1915 10th Ave Greeley, CO 80639 970-351-1492 cwge@unco.edu

Center for Gender and Sexuality (Resource Center)

2215 10th Ave., Campus Box 42 Greeley, CO 80631 970-353-0191 qsrc@unco.edu

Marcus Garvey Cultural Center (Cultural Center)

928 20th St., Campus Box 41 Greeley, CO 80639 (970) 351-2351 MGCC@unco.edu

Native American Services (Cultural Center)

924 20th St Greeley, CO 80639 (970) 351-1909 AsianPacificAmerican.StudentServices@unco.edu

Veteran's Services (Resource Center)

1815 8th Ave Greeley, CO 80631 970-351-1403 timothy.nellett@unco.edu

Food Insecurity

Knowing that food insecurity is experienced at higher rates among college students, UNC offers assistance to students facing food insecurity through an oncampus food pantry. The Bear Pantry is located in University Center 2166A and is open for regular hours throughout the semester. Please visit www.unco.edu/bear-pantry for more information.

Land Acknowledgment

The University of Northern Colorado occupies the lands in the territories of the Ute, Cheyenne, Lakota and Arapaho peoples. The University acknowledges the 48 tribes that are historically tied to the state of Colorado. Thus, the land on which UNC is situated is tied to the history and culture of our native and indigenous peoples. UNC appreciates this connection and has great respect for this land. Additionally, the University community pays its respect to Elders past, present, and future, and to those who have stewarded this land throughout the generations.

As part of the learning and reflection process please visit https://native-land.ca/or call the Office of Equity & Inclusion at 970-351-1944.

Name in Use/Pronoun in Use/Name Change

Some students may have changed their names to better reflect their gender identity or for other reasons. The process to request that the University change the name that appears on Canvas and on the course roster is available here: https://www.unco.edu/registrar/name-change.aspx

Writing Center

The Writing Center offers three kinds of sessions to meet your writing needs: In-Person, Email, and Zoom Sessions. Trained Writing Center Consultants can assist you with writing assignments from any course or subject. Even if you think your writing is pretty good, it's always nice to have another reader look over your work.

To guarantee a session time, make an appointment using our online scheduling system by visiting our website (below). We also have walk-in session times available during our scheduled open hours, Monday – Friday 9:00 am – 4:00 pm in the Writing Center, Ross Hall 1230 as well as walk-in sessions in the library (first floor) Monday – Thursday evenings, 5:00 pm – 8:00 pm.

If your instructor requires you to visit the Writing Center, make sure to alert your Consultant, and/or check the box on the appointment form, and we will send an email confirmation of your session to your instructor.

For more information, email the Writing Center at writingcenter@unco.edu or visit the website: www.unco.edu/writing-center.

Students will be also be evaluated by their course faculty using rubrics that assess specific skills and knowledge related to both *common core CACREP areas* and *specialty areas*.

Consultation and Collaboration – Students will demonstrate knowledge and skills necessary for working in multi-disciplinary mental health care systems and the ability to engage in consultation, collaboration, prevention and intervention approaches.

Knowledge Learning **Partially Exemplary Proficient Beginning Proficient Outcome** Assessed **Multidisciplinary** Student Student Student Student **Teamwork** demonstrates demonstrates demonstrates demonstrates Student a superior level a lack of a basic, entrya limited demonstrates an level understanding understanding understanding of understanding understanding of collaborating of collaborating collaborating of collaborating of collaborating across across across systems across across systems or of systems or of and can take a systems and systems and taking a taking a can take a comprehensive can take a comprehensive comprehensive and holistic view comprehensive comprehensive and holistic and holistic of service users' and holistic and holistic view of service view of service users' needs in users' needs in needs in order to view of service view of service users' needs in provide the best users' needs order to order to possible outcome order to as to provide provide the provide the for a client. best possible provide the the best best possible best possible possible outcome for a outcome for a client. The client. outcome for a outcome for a client. The client. The student The student student student performs performs well performs well performs somewhat below what above what equivalent to below what would be would be what would be would be expected of an expected of an expected of an expected of an entry-level entry-level entry-level entry-level counselor. counselor. counselor. counselor. Service, Student Student Student Student Treatment, & demonstrates demonstrates demonstrates demonstrates Referral a superior basic, entrylimited a lack of Student is capability of level capability capability of capability of capable of working of working working working collaboratively collaboratively collaboratively collaboratively working collaboratively towards a towards a towards a towards a specific set of specific set of specific set of specific set of towards a specific set of treatment treatment treatment treatment treatment goals and has a goals and has goals and has goals and has goals and has range of skills a range of a range of a range of a range of concerning skills skills skills skills

F		· .	· .	
intervention,	concerning	concerning	concerning	concerning
treatment	intervention,	intervention,	intervention,	intervention,
planning and the	treatment	treatment	treatment	treatment
referral process in	planning and	planning and	planning and	planning and
order to maintain	the referral	the referral	the referral	the referral
continuity of care.	process in	process in	process in	process in
	order to	order to	order to	order to
	maintain	maintain	maintain	maintain
	continuity of	continuity of	continuity of	continuity of
	care. The	care. The	care. The	care. The
	student	student	student	student
	performs well	performs	performs	performs well
	above what	equivalent to	somewhat	below what
	would be	· -	below what	would be
		what would be		
	expected of an	expected of an	would be	expected of an
	entry-level	entry-level	expected of an	entry-level
	counselor.	counselor.	entry-level	counselor.
			counselor.	
Evidence Based	Student	Student	Student	Student
Treatment	demonstrates	demonstrates	demonstrates	demonstrates
Student	a superior	a basic, entry-	limited Student	a lack of
demonstrates an	understanding	level Student	demonstrates	understanding
understanding of	of the	demonstrates	an	of the
the application of	application of	an	understanding	application of
evidence-based	evidence-	understanding	of the	evidence-
treatment	based	of the	application of	based
strategies and the	treatment	application of	evidence-	treatment
employment of	strategies and	evidence-	based	strategies and
strategies to	the	based	treatment	the
evaluate	employment of	treatment	strategies and	employment of
counseling	strategies to	strategies and	the	strategies to
outcomes.	evaluate	the	employment of	evaluate
outcomes.		employment of	strategies to	counseling
	counseling outcomes. The		evaluate	_
		strategies to		outcomes. The
	student	evaluate	counseling	student
	performs well	counseling	outcomes.	performs well
	above what	outcomes.	The student	below what
	would be	The student	performs	would be
	expected of an	performs	somewhat	expected of an
	entry-level	equivalent to	below what	entry-level
	counselor.	what would be	would be	counselor.
		expected of an	expected of an	
		entry-level	entry-level	
		counselor.	counselor.	
Prevention	Student	Student	Student	Student
Student	demonstrates	demonstrates	demonstrates	demonstrates
demonstrates	a superior	a basic, entry-	limited	a lack of
knowledge in	knowledge in	level	knowledge in	knowledge in
prevention and	prevention and	knowledge in	prevention and	prevention and
early detection	early detection	prevention and	early detection	early detection
and can	and can	early detection	and is limited	and lacks the
and ban	and ban	carry actionion	and is inflited	and lacks the

appropriately detect risks and protective factors.	appropriately detect risk and protective factors. The student performs well above what would be expected of an entry-level counselor.	and can appropriately detect risk and protective factors. The student performs equivalent to what would be expected of an entry-level counselor.	in the detection of risk and protective factors. The student performs somewhat below what would be expected of an entry-level counselor.	ability to appropriately detect risk and protective factors. The student performs well below what would be expected of an entry-level counselor.
Program Management Student demonstrates the ability to coordinate services and care in a mutually supportive environment. Student is able to gather formal and informal data from a variety of sources to determine program goals and outcomes.	Student demonstrates a superior ability to coordinate services and care in a mutually supportive environment. Student is able to gather formal and informal data from a variety of sources to determine program goals and outcomes. The student performs well above what would be expected of an entry-level counselor.	Student demonstrates a basic, entry-level ability to coordinate services and care in a mutually supportive environment. Student is able to gather formal and informal data from a variety of sources to determine program goals and outcomes. The student performs equivalent to what would be expected of an entry-level counselor.	Student demonstrates a limited ability to coordinate services and care in a mutually supportive environment. Student is limited in ability to gather formal and informal data from a variety of sources to determine program goals and outcomes. The student performs somewhat below what would be expected of an entry-level counselor.	Student demonstrates a lack of ability to coordinate services and care in a mutually supportive environment. Student lacks the ability to gather formal and informal data from a variety of sources to determine program goals and outcomes. The student performs well below what would be expected of an entry-level counselor.